

PAL Quiz - Fall Training 2009

Multiple Choice:

1. What degree requires Foreign Language?
 - A. BBA
 - B. BA
 - C. BFA
 - D. None of the above

2. Do all degrees require a History course?
 - A. Yes
 - B. No

3. What is the GPA you need to have to be in "good standing?"
 - A. 1.90
 - B. 2.00
 - C. 2.50
 - D. 1.00

4. Where would you find the GPA needed to make the Dean's List?
 - A. Directory
 - B. Titan Web
 - C. Bulletin
 - D. Ask a friend

5. What General Education area would a Literature class fulfill?
 - A. English Composition
 - B. Humanities
 - C. Social Science
 - D. Speech/communication

6. Where can you find the name of your assigned advisor?
 - A. On your STAR report
 - B. On Titan Web
 - C. Both of the above
 - D. None of the above

7. What does an "OK" mean on the STAR?
 - A. You might have met a requirement
 - B. You have completed a requirement
 - C. You are allowed to take a class in this area
 - D. You are in "good standing"

8. Can a PAL fill out a COLS Change of Major form with a student?
 - A. Yes
 - B. No

9. Can a PAL assist a COEHS student in completing a Change of Major form if they have a current WI teaching license?
- A. Yes
 - B. No
10. What is the UARC Room number?
- A. Dempsey 130
 - B. Dempsey 125
 - C. Dempsey 230
 - D. Clow 135
11. What website do you refer students from other UW schools who wish to see how their credits will transfer?
- A. UARC Website
 - B. OTIS
 - C. TIS
 - D. None of the above
12. What website do you refer students from private schools in WI interested in transferring to Oshkosh?
- A. UARC Website
 - B. OTIS
 - C. TIS
 - D. None of the above
13. Where do you find planning sheets when they are not on the wall
- A. UARC web page
 - B. Department web pages
 - C. The Bulletin
 - D. All of the above
14. If a student needs to schedule an appointment to discuss course registration with an advisor, whose schedule is booked for three weeks, what do you do?
- A. Give the student the advisors direct contact information
 - B. Tell the student to come in for a walk-in
 - C. Schedule an appointment with another advisor
 - D. Tell student to schedule themselves and follow-up with an advisor at the next available appointment time.
 - E. Either C or D
15. If the e-mail account or voicemail systems are not working I should . . .
- A. Assume someone will fix it
 - B. Write it in the PAL notebook
 - C. Tell someone (Robin, Cindy or other advisor)
 - D. Both B and C above

True/False:

1. FERPA prohibits the release of information regarding a student's specific course enrollment.
2. The Financial Aid office is located on the second floor of Dempsey.
3. If a student wants to drop his/her last class they need to see Registrars office personnel.
4. Students wanting a graduation check should come to walk-ins.
5. Re-entry students require a one hour appointment.

Short Answer:

1. What is the password for the PALS email account?
2. Where do you send a student with questions about tuition refunds?
3. What is the first thing you ask when a student wishes to see an advisor?

Given your understanding of the PAL Vision, Mission, and Goals; what do you think are some of your most important responsibilities?

What topics do you feel require more training?

What questions do you still have?

Name: _____ Date: _____